

NyloDeck® Deck Boards
Limited 25 Year Residential Fade and Stain Warranty
NyloBoard, LLC

NyloBoard, LLC warrants its NyloDeck® Decking (product) to the original residential purchaser who purchases at retail from an authorized NyloDeck distributor or dealer that NyloDeck Deck Boards will resist fading and staining for a period of twenty-five (25) years from the date of original purchase, under normal residential use and service conditions. Color variation occurs during the manufacturing process and is a design feature which is not covered by this Limited Warranty. This Limited Warranty is not transferable or assignable to any other person or entity.

This Limited Fade and Stain Warranty is exclusive and, except as noted herein, is made in lieu of any and all other warranties of any kind or nature, either express or implied, including the warranty of fitness for a particular purpose. The purchaser is solely responsible for determining the suitability of the product for its intended application, including whether the product conforms to applicable building codes or safety regulations.

This Limited Warranty applies to single family residential property uses only.

FADE RESISTANCE:

NyloDeck will resist color change from sunlight and weather exposure as measured by color change (from original product color) in excess of 5 Delta E CIE units.

NyloDeck is designed to **resist** fading. No material is fade proof when exposed to years of UV exposure and the elements.

STAIN RESISTANCE:

NyloBoard, LLC warrants that NyloDeck will resist permanent staining from spills of food and beverage items including wine, fruit punch, tea, sodas, coffee, salad oils, barbecue sauces, ketchup, mustard, and other food or beverage related items that would be used or expected to be used in the normal course of use of a residential deck. NyloBoard, LLC further warrants that NyloDeck will resist staining from mold and mildew naturally occurring in the environment. Such substances and materials should be removed immediately from the decking material with water and mild household cleaners no later than (48) hours after exposure of the food or beverage to the surface or first appearance of mold and mildew. Refer to NyloDeck care and maintenance guidelines available at www.Nyloboard.com for proper cleaning instructions.

NyloBoard, LLC does **not** warrant NyloDeck to be stain proof and does not warrant stain resistance for food and beverage substances which are not properly cleaned as noted above. Additional materials **not** covered in this stain resistance Limited Warranty include abrasive compounds of acidic or basic pH, solvents, paints or stains or other coatings, metallic rust and other abnormal residential deck use items, non-food and non-beverage substances, including for example, but not limited to, bactericides, biocides, fungicides, plant food, pet or human stains such as vomit, blood, urine and feces. NyloDeck does not contain cellulosic material that can support the growth of mold or mildew; however, mold and mildew can develop on surface contaminants. Clean your deck periodically to remove dirt and pollen that can support the growth of mold and mildew. This Limited Warranty does **not** cover mold and mildew which results from not properly cleaning as described above within (48) hours of first appearance.

LIMITATIONS to 25 Year Residential Fade and Stain Warranty: The Limited Warranty does **not** cover damage or defect attributable to:

- (a) improper installation, storage, or handling or neglect, misuse, or abuse;
- (b) use in applications not recommended in NyloDeck guidelines and local building codes;
- (c) acts of God;
- (d) impact by flying objects or debris;
- (e) movement, settlement, or collapse of the ground, foundation, or structure on which the product is installed;
- (f) damage resulting from fire or exposure to excessive heat sources such as cooking devices or reflection from windows, doors, or other surfaces;
- (g) environmental conditions such as but not limited to air pollution;
- (h) lack of proper cleaning;
- (i) painting, coating, or varnishing over the manufacturer's original finish;
- (j) exposure to harmful chemicals or pollutants;
- (k) normal wear and tear and weathering of surfaces;
- (l) stain or fading that is not on the walking surface of the product;
- (m) climate change or any other cause beyond the control of NyloBoard, LLC.

EXCLUSIONS:

Do not use metal shovels or sharp edge tools on the product surface for snow removal or any other purpose. If the surface of the product is damaged or punctured, this Limited Warranty shall be void.

If paint, stain, or other coating materials are applied to the product surface, this Limited Warranty shall be void.

No agent, employee, entity, or any other party is authorized to make any warranty or other promise in addition to or different from that made in this Limited Warranty and NyloBoard shall not be bound by any such warranty or promise other than those contained in this Limited Warranty. This Limited Warranty may not be altered or amended except in a written instrument signed by an authorized NyloBoard officer and Purchaser.

REGISTRATION:

To activate this Limited Warranty, the original residential purchaser must register online at www.Nyloboard.com within sixty (60) days of the installation of the product.

In order to obtain a warranty registration form, please contact NyloBoard, LLC, 14187 Industrial Park Boulevard, Covington, Georgia 30014. Fax completed form to NyloBoard, LLC at 770-786-5158, within sixty (60) days of installation of the product.

OWNER RESPONSIBILITIES:

Compliance with recommended NyloDeck deck care and maintenance procedures is required to maintain rights under this Limited Warranty. In order to qualify for coverage, owner must have tried cleaning the affected area of the deck by using the cleaning procedures described above. If the affected area remains unsatisfactory after the owner has tried these cleaning procedures, then owner must have the affected area of the deck professionally cleaned at owner's expense and in accordance with NyloBoard cleaning and maintenance instructions.. If the affected area remains unsatisfactory after the professional cleaning, owner may make a claim under this Limited Warranty provided the claim is made within thirty (30) days of the professional cleaning.

PURCHASER RIGHTS:

This Limited Warranty gives the original residential purchaser certain specific rights. The original residential purchaser may have other rights under state or local laws that may differ from state to state.

HOW TO FILE A CLAIM:

You must send proof of purchase, a photograph of the claimed defective product, and a written description of the failure, and if making a claim relating to stain resistance proof of compliance to conditions described above, to NyloBoard, LLC, 14187 Industrial Park Boulevard, Covington, Georgia 30014 within thirty (30) days of discovery of the claimed defect. Manufacturer may replace the product, supply material to repair the product, or refund the percentage of the original purchase price as follows: year 1-10 100% recovery; year 11-13 80% recovery; year 14-16 recovery 60%; year 17-19 40% recovery; year 20-22 20% recovery; year 23-25 10% recovery; at its exclusive option. Manufacturer shall not be responsible for freight or labor or for incidental, consequential, or punitive damages. Manufacturer may require samples of the claimed defective product to be sent to them at the original residential purchaser's expense prior to the shipment of any replacement material.

Replacement product may vary in color, gloss, or design from the original product. Manufacturer reserves the right to discontinue or modify product's color, gloss, or design without notice. In the event original type or color of product covered by this Limited Warranty is not available, Manufacturer will substitute a product that, at its exclusive option, is of comparable quality.

The original residential purchaser must allow NyloBoard, LLC to enter the property where the product is installed to inspect for the possibility of nonconforming product.

This Limited Warranty is in addition to the standard NyloDeck Limited 25 Year Residential Warranty.

This Limited Warranty shall only be applicable and enforceable in the United States of America and Canada.

This Limited Warranty is effective only for NyloDeck Decking product purchased after December 1, 2012.